



**UPPER
MIDWEST
CHAPTER**

*CLUB MANAGEMENT
ASSOCIATION OF AMERICA*

SUMMER INTERNSHIPS

2020

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Club Management Association of America Overview

The Club Management Association of America (CMAA) is a professional Association for managers of membership clubs. In CMAA, there are currently 6,800 members, with almost all members being managers, running more than 2,500 country clubs, golf clubs, city clubs, athletic clubs, faculty clubs, yacht clubs, hunt clubs, town and military clubs around the entire world.

Student Membership and Development

Although CMAA is an organization for current hospitality industry professionals, there are student chapters within this organization. These student chapters are connected with the professionals in the same district the student organization is located in. UW-Stout CMAA is very grateful to have two management chapters teamed up with our student chapter: Upper Midwest Chapter (Minnesota & North Dakota) as well as Wisconsin Badger Chapter.

CMAA offers many opportunities for students to network with club managers around the entire world, leading you onto a successful path very early on in your career. When getting involved with CMAA, there are many ways to advance your career with professional development through meetings, events, practical experiences, internships, education and conferences. By joining UW-Stout CMAA, you will be successful.

The Upper Midwest Chapter, a chapter of CMAA, has created an internship booklet that makes looking for internships easier. This booklet contains internship information relating to all clubs in the Minnesota area. Also, in the back section, there is a list of clubs just looking for seasonal help around the entire state.

About the Internship Booklet

Several clubs in Minnesota have designed internship programs. With different management and cultures at each club, every internship program will be different, providing students with an opportunity to get exposed to multiple facets of the Club Management Profession. In order to help you decide what position is right for you, we have divided up the specific internship based upon levels—Level 1, Level 2, and Level 3.

Level 1: Position of Experience – Based Internship/Summer Employment

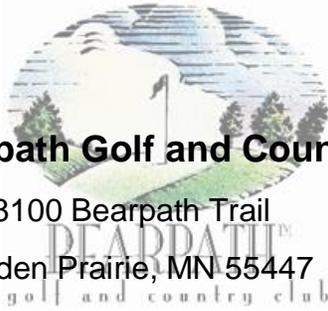
This is an internship where a student is assigned to a basic club job or staff position but is also oriented to a club's culture and its operation. Examples of this internship would include receptionist, wait-staff, beverage cart attendant, or activity staffer. These positions are perfect for students who are new to the industry and looking to get a taste of what clubs are about.

Level 2: Rotational Internship

A rotational internship is where a student rotates throughout different departments. The time may vary depending on each club, but the student may spend one week to one month in each department: all clubhouse dining facilities, culinary operations, golf shop operations, accounting, grounds and turf management, and membership marketing and services. These internships introduce new and exciting experiences that also expose students to all areas of the club industry. Students typically know the club very well after these internships, as well as settle on a specific area that they were exposed to in the program. These internships are sometimes held during the second or third summer of a four-year program.

Level 3: Managerial/Leadership Internship

The managerial internship is a leadership position where the student will be responsible for their own staff, meaning they may have to hire, train, fire, and coach their employees. They may have to create or follow budgets and create schedules for their specific area of management. This might include the operation of a poolside café or operating the snack bar out on the golf course. This internship is typically during the final semester of the student's four-year program. Candidates seeking this internship area highly experienced students who are ready for a leadership role and can take full responsibility of an operational area of the club.



Bearpath Golf and Country Club

18100 Bearpath Trail
Eden Prairie, MN 55447



About Bearpath Golf and Country Club:

Bearpath Golf and Country Club is a privately-owned country club within a gated community. It is in Eden Prairie, MN and is a Jack Nicklaus Signature Golf Course that opened in 1996. Bearpath is so much more than a world-class golf club; it is a community of members that share the lasting values of family, friendship, and competitive spirit.

Internships Available:

Level 2 -- Food and Beverage Rotational Internship

Internship Expectations:

Bearpath's internship program consists of 2 different departments: The Ala Carte dining which consists of PAWS, our poolside restaurant and our member dining rooms, and Banquets & Events. It is expected that each intern will be working 40+ hours a week with shifts varying from early morning to late evening closing. Interns will earn an hourly compensation with one complimentary meal a day. This internship is a summer position, from May through Labor Day. Occasional weekend training, beginning in April, is highly recommended.

Testimonial About Internship:

"My favorite memory from working at Bearpath Golf and Country this summer was getting to set up for banquet events and seeing everything come together after all the time put into the event to make it successful."

-- Hayley Schwen, Senior, HRTM

Accommodations/Benefits:

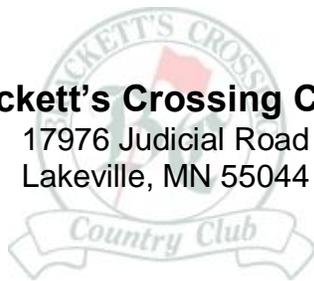
Golf privileges, complimentary meals, and pro-shop discount.

Contact Information:

Katie Dix
Catering and Events Coordinator
(953) 975-5252
kdix@bearpathgolf.com

Brackett's Crossing Country Club

17976 Judicial Road
Lakeville, MN 55044



About Brackett's Crossing Country Club:

With a rich history spanning more than 50 years, Brackett's has evolved into a first-class private club. We feature an award-winning 18-hole golf course including an indoor hitting center, championship size outdoor pool with concessions and tennis courts. Our renovated clubhouse offers elegant ballrooms with outdoor ceremony site, spacious terrace, meeting rooms, outstanding dining and off-site catering.

Internships Available:

Level 2 -- Food and Beverage Rotational Internship

Level 3 -- Pool Supervisor Internship

Internship Expectations:

As our Food & Beverage Intern the main emphasis will be in our restaurants, but you will have the opportunity to experience different levels of an internship. Our Entry Level Internship will give you the knowledge of the hospitality industry from an entry level perspective but using the Rotational Internship strategy to familiarize you with different departments to learn our operation. In addition, you would be encouraged to attend manager meetings and event planning meetings for both catering and member events.

As our Pool Supervisor Intern the main emphasis will be at the Pool. The position will be assisting the Assistant Restaurant Manager and Restaurant Manager with overseeing the Pool Service and assisting in overall operations. In addition, you would be encouraged to attend manager meetings and event planning meetings for both catering and member events.

Accommodations/Benefits:

Tennis, swimming and golf privileges, discount on all meals, and pro-shop discount.

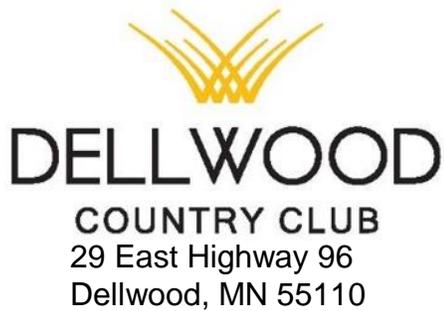
Contact Information:

Mary Christensen

Restaurant Manager

(952) 562-3889

mchristensen@brackettscrossingcc.com



About Dellwood Country Club:

Dellwood CC is privately owned with a vast array of amenities and member services. Our golf course is nationally ranked, tennis courts remodeled, and our pool complex, which features a lazy river, cabanas, and lap pool is, according to our members and their guests, “super-cool” – not like a traditional country club! We are classy and progressive – built to be fun for all who experience our Club.

Internships Available:

Level 1 – Food and Beverage Internship

Internship Expectations:

Interacting with all members assuring the highest level of satisfaction, ensuring proper maintenance and cleanliness in all phases of the operation. Learn to oversee all private club related events ranging from: Banquets, Pool Events, Golf Outings, Member Events, Wedding Ceremony’s, etc. Assist in training, seek opportunities for growth, and proper closing and setting up for events.

Accommodations/Benefits:

Hourly rate and golf privileges

Contact Information:

Clayton Johnson
Head Golf Professional
651-426-4733
clayton@dellwoodcountryclub.com



29 East Highway 96
Dellwood, MN 55110



About Dellwood Country Club:

Dellwood CC is privately owned with a vast array of amenities and member services. Our golf course is nationally ranked, and our pool complex is, according to our members and their guests, “super-cool” – not like a traditional country club! We are classy and progressive – built to be fun for all who experience our Club.

Internship Available:

Level 1 – Golf Shop

Internship Expectations:

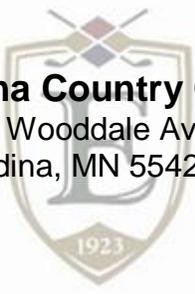
The intern would be responsible for either daily opening or closing procedures in the golf shop, help running leagues/events, and assisting members in all areas of the golf operations. Expected 35-40 hours a week.

Accommodations/Benefits:

Hourly rate, golf privileges, extra income from junior golf camp, and caddie opportunities on off days.

Contact Information:

Clayton Johnson
Head Golf Professional
651-426-4733
clayton@dellwoodcountryclub.com



Edina Country Club

5100 Wooddale Avenue
Edina, MN 55424



About Edina Country Club:

Edina Country Club was founded in 1923 as the centerpiece of Edina's Country Club neighborhood, one of the most sought-after areas in the Twin Cities to live. In the mid 1990's, after more than 70 years as a traditional country club the visionary leadership of the Club's Board transformed Edina Country Club into one of the nation's first family friendly clubs. Edina Country Club boasts a full, young family-oriented membership with an average age of 46.5 and 66% of members having children living at home. In addition to a wonderful golf course (redesigned by Tom Lehman in 2010) Edina Country Club offers a vibrant resort style swimming pool, 6 tennis courts and several different food and beverage outlets.

Internships Available:

Level 2 – Food and Beverage Rotational Internship. There are 3 of these positions available.

Accommodations/Benefits:

Club access, complimentary meals, and competitive wages.

Contact Information:

Rick Kimmes
Food & Beverage Director
(952) 252-6107
Rick.Kimmes@edinacountryclub.org



The Minikahda Club
3205 Excelsior Blvd
Minneapolis, MN 55416



About the Minikahda Club:

The Minikahda Club was founded in 1898 along the west shore of Lake Calhoun in Minneapolis. The club is a year around full-service club that has many different offerings in social, recreation, and dining. The 18 – hole Championship Golf Course was designed by Donald Ross. The club offers outdoor practice facilities, along with a state-of-the-art Golf Learning Center. Members can also be found out on one of their many clay courts or hard tennis court. The dining room has been recently remodeled – bringing out the best views in the city along with the patio.

Internships Available:

Level 1 – Food and Beverage Entry Level

Internship Expectations:

Daily functions include working as a snack bar lead at the outdoor pool food and beverage stand, working as the lead of our tenth tee house, expo and wait assisting in our dining areas, assisting management in service and major member events, and acting as a server on our terrace during dinner and lunch service.

Accommodations/Benefits:

Club access on Monday's, housing, competitive wages, and gratuities while working as a server.

Contact Information:

Ellie Nietz
Restaurant Manager
612-926-1601
enietz@theminikahdaclub.com



Minnesota Valley Country Club
6300 Auto Club Road
Bloomington, MN 55438



About Minnesota Valley Country Club:

Classically designed by Seth Raynor in 1924, the greens and golf course are widely considered to be the best maintained in the state. Our members are friendly, welcoming, inclusive and passionate about enjoying golf. MVCC offers exceptional golf, dining and banquet facilities.

Internships Available:

Level 3 – Food and Beverage Management Internship

Internship Expectations:

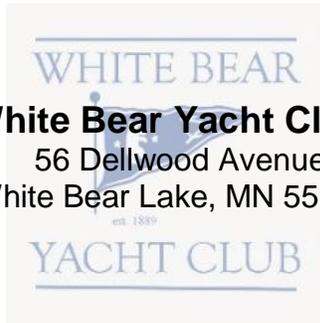
As our intern you will gain experience in management through scheduling and overseeing staff for both of our on-course concessions. You would be primarily responsible for both scheduling and managing staff for both locations according to events going on at the club each day. Each day you will ensure that the staff you scheduled is on time and ready for work. You will oversee their performance and make sure they follow proper procedures for opening and closing and give our members superior service. As well you will help oversee the execution of these events by helping with set-up, ensuring food comes out on time, making sure it stays replenished, and providing superior customer service for our events always.

Accommodations/Benefits:

Hourly pay rate

Contact Information:

Adam King
Clubhouse Manager
952-767-5441
aking@mvccgolf.com



White Bear Yacht Club
56 Dellwood Avenue
White Bear Lake, MN 55110



About White Bear Yacht Club:

The White Bear Yacht Club (“Club”) history goes back for over 125 years. A yacht club since 1889 and a combined yacht and golf club since 1912, it has a record for its both nautical and golfing accomplishments of which we can be proud.

Internships Available:

Level 3 – Galley Café Manager Internship (2020)

Internship Expectations:

In the Galley Café poolside restaurant – you will oversee a team of 4-7 staff members that you will be working with every day. This is more of a leadership role where you will set standards and lead by example. Evaluation meetings will occur weekly as well as other leadership learning activities. Internship will run May 19 – September 7.

Testimonial About Internship:

My experience was challenging, fun, and influential towards my future career in club management. I spent this summer (and current fall) at White Bear Yacht Club in Dellwood, MN as the Dining Room Manager. My favorite memory at White Bear Yacht Club was interacting with my service and kitchen staff daily.

--Emma Leverich, Alumni, HRTM

Accommodations/Benefits:

Golf and pool privileges, complimentary meals, clothing allowance, employee discount in pro-shop.

Contact Information:

Jon Weisenbeck
Director of Food & Beverage
651-288-1421
jweisenbeck@wbyc.com



OLYMPIC HILLS
GOLF CLUB

Olympic Hills Golf Club

10625 Mount Curve Road
Eden Prairie, MN 553347



About Olympic Hills Golf Club:

Olympic Hills Golf Club is a privately-owned country club founded in 1969, located in Eden Prairie, MN. The club offers service to our members year-round with recreation, social and dining services. With a newly remodeled kitchen, restaurant and banquet space our members can enjoy golfing, fine dining and fun events!

Internship Available:

Level 2 – Food and Beverage Rotational Internship

Internship Expectations:

We are looking for highly motivated, hardworking individuals interested in gaining knowledge and experience within the hospitality industry. The Food and Beverage Intern will gain experience in areas such as interviewing, training, inventory and management. In this role you would work in areas restaurant management, events, on-course services.

Accommodations/Benefits:

Competitive hourly rate, golf privileges and complimentary meals

Contact Information:

Ashley Tyler
Food and Beverage Director
952-941-6262
Ashley.tyler@olympichills.com