

THE MADISON CLUB  
Madison, Wisconsin

### Food & Beverage Manager – Members' Experience

The Madison Club is seeking an experienced and service-driven Food & Beverage Manager to lead the daily operations of the Club's Members' Floor dining room and bar/lounge. This hands-on leadership role is responsible for delivering exceptional hospitality and ensuring the highest standards of service within a refined private club environment.

The Food & Beverage Manager will maintain a visible presence on the dining floor, lead and develop a professional service team, and work closely with culinary leadership to ensure a seamless and memorable dining experience for members and their guests. This position plays an important role in fostering meaningful member relationships and maintaining the Club's tradition of excellence in hospitality.

### Key Responsibilities

- Lead the daily operations of the Members' Floor dining room and bar/lounge with a strong on-the-floor presence
- Uphold the highest standards of fine dining service, hospitality, presentation, and professionalism
- Build strong relationships with members and ensure a personalized dining experience
- Recruit, train, schedule, and develop a polished, service-focused dining and bar team
- Conduct pre-shift meetings and provide ongoing training in service standards and member hospitality
- Work closely with the Executive Chef to coordinate service execution and support member dining programs
- Oversee reservations, staffing levels, and service flow to ensure operational efficiency
- Monitor labor scheduling and assist with departmental budgeting and cost control
- Maintain the appearance, organization, and readiness of the dining room and bar areas
- Address member feedback promptly and professionally to ensure satisfaction

The ideal candidate is a service-focused hospitality professional who values relationship-driven service, consistency, and long-term excellence in a member-focused environment.

The Madison Club offers a competitive compensation package, excellent benefits, and the opportunity to be part of a respected private club committed to exceptional service and hospitality.

To apply, please send a brief introduction and resume to [azimmerman@madisonclub.org](mailto:azimmerman@madisonclub.org).